### **Seasonal Tender Truck Driver**

# **Position Objective**

To deliver agronomy products to customers in a manner that will optimize the cooperative's market share and savings, improve the cooperative's efficiency, help achieve the cooperative's mission and goals, and result in outstanding customer service.

# **Position Responsibilities**

The tender truck driver's responsibilities involve delivery and pick-up, reporting, operations, service, safety and maintenance, and other duties as assigned by management.

The tender truck driver will maintain a positive attitude that promotes team work within the cooperative and a favorable image of the cooperative.

## **Delivery and Pickup**

Delivery and pickup involve making deliveries and pick-ups in the most efficient, economical manner possible.

- 1. Deliver product to and pick up product from specified locations
- 2. Develop and maintain an efficient routing system
- 3. Ensure sales tickets are made out prior to loading or delivery
- 4. Develop and maintain an organized and efficient loading and unloading system
- 5. Unload merchandise according to customers' requests
- 6. Verify all items listed on the work order or sales ticket are loaded and delivered
- 7. Provide the customer with an accurate sales ticket and collect payment if needed
- 8. Communicate safe storage and handling procedures to customers

#### **Essential Functions**

- 1. Must be able to drive a manual transmission truck
- 2. Must be able to operate controls that operate auger and compartments
- 3. Must be able to climb in and out of trucks
- 4. Must able to follow directions to customer farms and where to put products
- 5. Must have use of both arms to safely operate truck and controls

### **Deliver orders safely**

- 1. Use extreme caution while driving in farmers' yards; drive slowly and watch for children, pets, animals, toys, flower beds, hedges, and lawns
- 2. Watch for overhead wires when using augers
- 3. Avoid damage to farmers' buildings, bins, or property when positioning for unloading
- 4. Avoid spilling the product; clean up spillage that occurs
- 5. Ensure bin doors and covers are closed when delivery is complete
- 6. Observe and report any unusual activity, problems, and farmers' complaints to your supervisor